



**Your Trusted
Provider For Your Home Care
& Services Needs**

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NoñaCare[®]
LLC
nCare, SmartCare on the go everywhere.

Who We Are

NonaCare, LLC is an in-home care and services provider that assists individuals, families and other organizations with care and their services needs. We are dedicated to helping our clients lead dignified, independent lifestyles in the comfort and safety of their own homes by carefully assessing and fully understanding their needs and selectively placing caring and trained personnel to meet these needs. We are proud to also say that we provide services such as cleaning, consultancy, and other meaningful services that we deem useful to our clients on an as needed basis.

What Services We Provide:

Companion/Sitter Services

Providing companionship, friendly, socialization & supervision. These may include meal preparation and light housekeeping but emphasis is on companionship and supervision. Assisting with mail, correspondence, and payment of bills. Providing respite and palliative care. Monitoring clients' safety, comfort and welfare by contacting them by phone or by making home visit(s). Medication reminding. Monitoring and motivating regular diet plans.

Homemaking Services

- Routine housework including general cleaning, vacuuming, dusting, laundry, ironing (optional), changing beddings (optional), defrosting refrigerators/freezers, cleaning oven/stoves.
- Planning, cooking, and serving meals
- Transporting clients to social activities and appointments
- Running errands and shopping for clients' or transporting clients' to carry out these activities
- Assisting with mail, correspondence, and payment of bills
- We are "Pet" friendly; caring for pets including feeding, taking to grooming appointments or the vet
- Caring for plants



Personal Care

- Assisting with grooming needs such as hair care, shaving, cleaning teeth and routine nail care
- Assisting with dressing and undressing (if applicable)
- Assist with eating and feeding
- Assisting with self-administered medications by reminding client to take them at the prescribed time(s) and or follow up to ensure they are taken.

(We will not pour medications for our clients, but we will give or assist if they are pre-packaged)



We do not and will not encourage our employees, especially the nurses to administer medication but if medications are pre-packaged or pre-poured by the pharmacy in a blister pack, then we will help by reminding our client(s).

Most insurance companies do not permit Home Care Assistants to dispense medications to clients unless the medications have been prepared in a blister pack. The only exceptions are when there are nurses involved, because nurses are licensed to administer medications. This will also involve an agreement between the Agency/Company and the family members.

- We may administer medication at Group homes, Nursing home, with a certified/license personnel, but medication has to be pre-poured
- RN, LPN, RC (depending on the needs)
- Monitoring vital signs such as blood pressures, pulse and respiration, including temperature
- Providing respite and palliative care

Miscellaneous Services [Call Us for Details]

*** RN: Registered Nurse, LPN: Licensed Practical Nurse, CNA: Certified Nursing Assistant, RC: Residential Counselor

***Residential Counselors are certified mostly through the American Red Cross

*** We only accept trained and Certified Residential Counselors & Certified Nursing Assistance from a recognizable institutions. For example, private institutions or the America Red Cross!

Staffing Services:

- We provide staffing for Nursing Homes, Assisted Living Facilities, Group Homes, and Other Medical Facilities on as Needed Basis
- We also provide Staffing needs for private citizens, seniors in the comfort of their own homes
- Do you need Nurses, License Practical Nurses and Certified Nursing Aides?
- Call us for more details!

Custom Made Services:

- Do you need a packaged service tailored to your taste? Just tell us what you want, and when you need the services delivered. You set your own hours. You set the agenda tailored towards you or your loved ones. Call us for more details!

In Home Assessments:

- Non-medical assessments are conducted to find clients functioning capabilities, to identify their needs and to determine what services are needed
- Nursing assessments are conducted by qualified and licensed personnel such as "Nurses." These assessments are conducted to find clients functioning capabilities, to identify their needs, and to determine what services are needed, and to learn more about our clients.

Who Can Obtain Services:

Certain segment of the population will find out services especially beneficial such as people who are frail, elderly, housebound, terminally, chronically, or acutely ill, physically challenged, recently discharged from the hospital, family caregivers, accident victims, nursing homes, assisted living facilities, the hospitality industries, restaurants, as well as those who need assistance with or guidance in developing life skills; and anyone simply without the time or desire to handle their own home needs and maintenance.

Our services are also available to private citizens and a wide range of Agencies, institutions, corporations, Groups, and all-level governments.



When Services are Available:

Help is available 24 hours a day, seven days a week to accommodate our clients' needs and preferences.

Where Services Are Delivered:

We service the state of Massachusetts and surrounding States. If a need arises, we will strive to accommodate anyone who requires services outside these geographical areas.

How We Provide Added Value:

- We are committed to providing professional, ethical and quality services
- We guarantee clients' satisfaction
- We have a strong background in client-centered service, case management, and care giving
- We are experienced in making in-home needs assessment to help clients determine their own requirements and assist them develop care plans
- We have extensive knowledge of governmental and other programs that may assist clients with costs and or provide services beyond our scope
- We will make referrals on behalf of clients or other forms of assistance (with client or client family permission)
- We adapt our service delivery times to best suit our client's needs and preferences
- Our employees' are trained, insured, screened, and have undergone thorough criminal record checks, and are bonded with reputable organization
- Our employees' are not only qualified, but they are also compassionate, dependable and trustworthy individuals who respect privacy and maintain confidentiality.



Call Today!

1-866-441-1847

1-855-484-NONA (1-855-484-6662)

How We Provide Added Value: (continue)



- We handle any issues that surface such as scheduling difficulties, illness, shift cancellations, arranging for substitute workers, and providing continuous supervision
- We follow-up with our clients on a regular basis to assess service effectiveness and to make revisions that reflect changing needs and wants.

How Cost Are Determined:

We charge a variable rate based on the type of services needed, when it is provided, and where it is delivered. There are no costs for "Non-Medical" assessments but charges may be levied for "Nursing Assessment". In some situations, mileage fees (current IRS rates) are applicable. Please call ahead of time to see if you or your loved ones qualify for a "Free Nursing Assessment". Costs are worked out and discussed with client or with their family members prior to commencement of service. Services are available for a minimum of three days (3 days) and a minimum of three hours a day (3 hours a day) to Twenty-four hours a day (24 hours a day) and or on a continuous basis with service contract agreements and the services can be terminated at anytime by both parties. Please see our terms of service agreements.

We accept all Major credit cards for Payments and or shop our online Home Health Care Store.



Important Note

Please always call for current rate. Our rates are subject to change.



How to Arrange For Services:

Our office hours are:

Monday – Friday: 8:00 am – 4:00 pm

Service Hours: Monday – Sunday: 24 hour a day; 7 days a week (24/7)

You can also buy your services needs on our Home Health Care Store.

For Immediate Assistance:

Voice Mail is in place 24 hours a day and checked regularly in order that we can give prompt attention to your requests.

Main number:	1-866-441-1847
Toll free numbers:	1-855-484-NONA (1-855-484-6662)
Fax:	508-697-1466
E-Mail:	contactus@nonacare.com/info@nonacare.com
Website:	www.nonacare.com

Do you know you can shop for service needs on our Home Health Care Store?

It's easier and with **DISCOUNTS!!!**

Mailing Address:

38 Meadow Lane Suite 10
Bridgewater, Mass. 02324

Inquiries:

A NonaCare, LLC representatives will respond to any questions and provide additional information about our services and about our “In-Home Assessments.” If service is requested, it can be arranged for at the time of inquiry or following an “In-Home Assessment.”

Please contact us ahead of time if you or your loved one, and or your organization need nursing service. We have licensed, trained and certified personnel to handle all your nursing care (RN,LPN, CNA, HHA and many more)

We hope that this Brochure giving you a clearer understanding of NonaCare, LLC services and specialty care.

We welcome your comments.





NonaCare, LLC

**38 Meadow Lane Suite 10,
Bridgewater, Mass. 02324**

Call Today!

T: 1-866-441-1847

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(1-855-484-6662)

F: 508-697-1466

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